

AREA Northern Clay County

PSC KY NO. 3

Original SHEET NO. 11

CANCELLING PSC KY NO. _____

2 SHEET NO. 4

North Manchester Water Association, Inc.

(NAME OF UTILITY)

Addressing the issue of dealing with the adjustment procedures of a customer's bill when he or she has had a water leak, in their lines or plumbing fixtures. When a customer asks for an adjustment, we first take the customer's average usage of water for the past 12 months of which they are charged at our standard rates for whatever size meter that they have, then the amount of water above their average due to a leak, we only charge an adjusted rate of \$2.90 per thousand plus utility tax that we are required to charge.

(I)

To justify the adjustment amount (\$2.90 per thousand), we buy water from our supplier at a rate of \$2.00 per thousand plus we must consider our pumping and electrical costs, as well as manpower and paper work required to adjust a customer's bill.

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This procedure of bill adjustments of water leaks was approved and adopted by the North Manchester Water Association's Board of Directors on January 10, 1995 at the regular monthly meeting to be included in our Rules and Regulations.

CANCELLED
FEB 02 2019
KENTUCKY PUBLIC
SERVICE COMMISSION

DATE OF ISSUE March 5, 2018
MONTH / DATE / YEAR

DATE EFFECTIVE January 1, 2018
MONTH / DATE / YEAR

ISSUED BY Steve Davis
SIGNATURE OF OFFICER

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2017-00466 DATED February 28, 2018

KENTUCKY
PUBLIC SERVICE COMMISSION
Gwen R. Pinson
Executive Director
Gwen R. Pinson
EFFECTIVE
3/6/2018
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)